



**Diamond Valley Basketball Association
Junior Representative Feedback Form Submission**

Whilst we aim to follow best practice and provide a quality service to our members, we understand that we won't always "get it right each time". If you would like to submit a feedback form for review by Diamond Valley Basketball Association, please read below. Please note this form is only for matters relating to the Junior Representative Eagles Program. All other matters should be resolved within the guidelines of the Greivance Policy.

Lodging a Feedback Form.

There are a few common questions that we have received regarding the Junior Representative program. We have listed them below in the FAQ section. Before lodging a [feedback form](#) found in our Complaints and Greivance Policy, please read through our FAQ section to ensure that your question or feedback is not already covered. If you believe your feedback is not covered in the FAQ's, you will find a link at the bottom of that section to lodge a [feedback form](#) found in our Complaints and Greivance Policy.

FAQ's

To ensure feedback is relevant to the decision-making process, we have compiled a list of FAQ's below. Please ensure that your feedback does not relate to one of the questions listed below before completing and submitting form.

Q: Why wasn't my child selected? They perform better than an athlete that was selected at a domestic level.

A: Athlete selection is not an exact science. The selection criteria is set out in the [Eagles Junior Representative Player And Team Selection Policy And Procedures.](#)

Selections are ultimately largely subjective, and all selections are overseen by Diamond Valley Basketball Association Coaching Staff. Athletes are not selected due to their club, who they play for, what level they play, or any other factors not listed above. Athletes "statistics" at domestic competition are not taken into account and are very often misleading. **ALL** of these selection criteria are taken into account when making selections and just because an athlete is good or poor in one or two of the criteria, it does not mean they will automatically be placed into or ruled out of a program when the balance of all the criteria is considered.

It is important to note that Diamond Valley Basketball Association volunteers and staff will never discuss another child's performance with you, just as we wouldn't discuss your child with another parent. The athletes that the selection panel believes best meet the above criteria are the ones selected. There are often more good athletes than positions available, and the above mentioned criteria are the only things considered.

Q: There is no coach from my child's club on the selection panel, does this disadvantage them?

A: No. Athletes are selected only for the criteria in the [Eagles Junior Representative Player And Team Selection Policy And Procedures](#), and selection is overseen by Diamond Valley Basketball Association Junior Representative staff who have no affiliation to any Association. It is not uncommon for selectors to contact club coaches if they need any information relative to the selection that can't be obtained by a trial process (e.g. commitment to the program/development).

Q: But my club coach said I should have made the team?

A: It is not uncommon for highly credentialed coaches outside the selection panel to disagree with selections. It is impossible for them to make accurate comments unless they were present at all trials, all games, all coach meetings, all practices, and all player feedback sessions. Selections that surprise coaches not involved in selection are common at all levels from domestic to national teams, and the thoughts of those without access to the information (listed above) that selectors have access to are rarely accurate, and never grounds for feedback.

Q: My child wasn't selected, does that mean they have no future in Basketball?

A: No. Selection is far from an exact science, and we never profess to get selections right every time. Many Australian athletes have even been cut from state teams and played basketball at the Olympics or in the W/NBL. We encourage all athletes that were not selected to continue to work on their game and trial in future years.

Q: Are athletes that have been previously selected given preferential treatment for trials in the following year?

A: No. At each trial, athletes are selected against the above criteria at the current time. Just because an athlete has previously been selected against this criteria, it doesn't mean that she/he has not regressed since the last trial, or that the other athletes that weren't selected haven't excelled since the last selection.

Q: Why was there an athlete selected that was not at the try outs?

A: From time to time, and athlete will be unavailable to trial due to a range of valid reasons. These include injury, illness, school commitments, higher level sports commitments, and family reasons, amongst others. Provided the athlete has still registered to trial, informed Diamond Valley Basketball Association prior to the trial that they are unable to attend, and the reason has been deemed valid by Diamond Valley Basketball Association, that athlete will still be considered for selection.

If an athlete has not been seen by selectors in one of these events, their local coach will be consulted to provide their view of the athlete against the selection criteria. This will be taken into consideration, but ultimately it is difficult to select an athlete that was not in attendance at trials and has not participated in any of the above events.

Q: My child does not get along with one of their teammates they have been selected with, what can be done about this?

A: In a Basketball team, much like a workplace, there will inevitably be clashes of personality. In particular during times where athletes often experience a high level of stress and fatigue. There is often two sides to a story in these situations and there is little that can be done about clashes of personality.

This being said, Diamond Valley Basketball Association has a zero-tolerance policy towards bullying. Diamond Valley Basketball Association defines bullying as per the [definition on the bully no way website](#). If a player is being bullied, they are required to report it immediately to either their team manager or coach. If they are unhappy with the response, they are required to report it immediately to the Diamond Valley Basketball Association office/staff.

Notification of bullying must be made immediately to ensure it can be stopped. Reports of bullying received after the event mean that we cannot retrospectively stop the bullying from happening and it can often take longer to substantiate the claims.

Q: If I provide feedback to Diamond Valley Basketball Association, will my child be disadvantaged in any way?

A: No. Whether or not an athlete's parent has provided feedback is not listed in the above criteria for selecting athletes or allocating court time.

We are not only open to feedback, but encourage any legitimate feedback in relation to our policies, processes and procedures.

Q: Why do I have to provide my name when providing feedback?

A: When we receive feedback not covered in the above FAQ's, we do our best to thoroughly investigate it. This cannot be done to a suitable level if we do not have anyone to ask questions of or the names of witnesses to verify the feedback. Anonymous feedback citing incidents with no listed witness are impossible to verify and therefore are not considered credible.

Q: I've read all the FAQ's and I still wish to provide feedback about a matter not covered above.

A: If you wish to provide feedback about a policy, procedure or anything not covered in the above FAQ's, please complete our [Grievance Report Form](#). Please note that if the feedback refers to any of the above FAQ's, you will be re-directed to this document.